Comfort³⁶⁵

The Comfort365 is a touch screen programmable thermostat that controls heating, cooling and airflow. The thermostat monitors the upstairs temperature sensor and automatically adjusts the upstairs and downstairs airflow to provide uniform comfort.

The energy saving nighttime option uses the upstairs temperature sensor to control heating and cooling calls and increases the upstairs airflow.

The user can manually adjust the airflow on occasions when more airflow is needed upstairs or downstairs.

User Options and Settings

- Quick Reference
- Set Time and Dav
- Set System Mode
- Set Fan Mode
- Set Thermostat Mode
- Changing Setpoint Temperature
- Temperature Override
- Displaying Upstairs Temperature
- Overriding Automatic Airflow

Quick Reference

- Setting the Nighttime Airflow in Heating Setting the Nighttime Airflow In Cooling Cleaning the Touchscreen

Terminating Automatic Airflow

- User Options
 - Set Schedule
 - Selecting Manual or Auto Airflow
 - Turning Nighttime Airflow Option On or Off



User Manual Model C365W2²

Rev A Nov 2016



Wireless Sensor Locations

If two wireless upstairs temperature sensors have been installed, there are removable labels on the sensors indicating the sensor number. Enter the location for both sensors for future reference. For example, Sensor #1-master bedroom and Sensor #2-hallway

Sensor #1

Sensor #2

Displays the Thermostat Mode Displays the heating or cooling HOLD, SCHEDULE or VACANT setpoint temperature Displays the downstairs (Inside) Displays the upstairs airflow or upstairs (Inside2) temperature. and downstairs airflow. Upstairs Displays the Airflow Mode Heat UP/DOWN Keys. AUTOMATIC or MANUAL Airflow % Set To 80 Auto Displays time, day and schedule Schedule Downstairs MORNING, DAYTIME, EVENING SYSTEM MODE Key HEAT Inside OFF Heating/cooling systems are off. or NIGHT Day Tu HEAT Controls heating system only. MENU Key SYSTEM COOL Controls cooling system only. Display and Set Schedule ΑМ Set Nighttime Airflow Option On or Off AUTO AUTO Controls heating or cooling Set Nighttime Airflow in Heating depending on indoor temperature. Set Nighttime Airflow in Cooling MODE MENU FAN Clean Touch Screen FAN MODE Key AUTO Fan runs only when the heating THERMOSTAT MODE Key or cooling system is on. ENTER Key SCHEDULE Setpoint temperature changes at scheduled times Used to save options ON Fan is continuously on. and return to thermostat operation HOLD NEXT Key Setpoint temperatures are set by user, not schedule. Used to advance through options

VACANT Setpoint temperatures are kept at the vacant temperatures set by the installer.

Press the touchscreen with your fingertip only, using a firm touch. Do not use a sharp object such as a pen or pencil.



Touch **ENTER** to save the day of the week and return to thermostat operation.

Set System Mode

ENTER

10:09...

Touch the **SYSTEM** key to display the SYSTEM MODES - OFF, HEAT, COOL, or AUTO. When HEAT is selected, the heating setpoint is displayed. When COOL is selected, the cooling setpoint is displayed. In AUTO or OFF, the setpoint for the last system call is displayed.



—Touch and hold the SYSTEM key to select:

OFF Heating and cooling systems are off.

HEAT Only heating calls are enabled. **COOL** Only cooling calls are enabled.

AUTO Heating or Cooling calls are enabled.

Set Fan Mode

Touch the **FAN** key to display the FAN MODES - AUTO or ON. AUTO is the most commonly used setting.



Touch FAN key to select:

AUTO Fan is activated only during heating or cooling calls.

ON Fan is continuously on.

Set Thermostat Mode

Touch the **MODE** key to display the THERMOSTAT MODES - SCHEDULE, HOLD and VACANT.



Displays the Mode.

Touch and hold the **MODE** key to select:

SCHEDULE

Setpoint temperatures are changed at scheduled times defined by the user.

HOLD

Setpoint temperatures are set by the user. No schedule is used.

VACANT

Setpoint temperatures are kept at the vacant temperatures set by the installer.

Changing the Setpoint Temperature

The UP/DOWN keys are used to change the setpoint temperature.

Upstairs 112 Airflow %	Cool Set To	\sim
Auto UU Downstairs Day Tu UUUUUUUUUUUUUUUUUUUUUUUUUUUUUUUUUUU	Schedule	COOL SYSTEM
MENU MODE		AUTO FAN

Touch the $\boldsymbol{\mathsf{UP}}$ key to raise setpoint temperature.

Touch the **DOWN** key to lower setpoint temperature.

An active heating call is indicated by HEAT blinking. An active cooling call is indicated by COOL blinking.

To display the opposing system setpoint, touch the area shown below.



Touch here to display and change the opposing setpoint temperature.

Touch the **UP/DOWN** keys to change the setpoint temperature for the opposing system. The thermostat will return to displaying the active setpoint after about 30 seconds.

Temperature Override

If the thermostat is in SCHEDULE MODE, the setpoint temperature can be overridden using the UP/DOWN keys. The setpoint temperature will be held for 3 hours. After 3 hours the thermostat returns to normal operation.



Touch the $\ensuremath{\textbf{UP/DOWN}}$ keys to adjust the setpoint temperature.

After 3 hours, the thermostat returns to normal thermostat operation.

Displaying the Upstairs Temperature

The thermostat displays the downstairs temperature and is indicated by INSIDE. The upstairs temperature will be indicated by INSIDE2. In Night Mode, the thermostat displays the upstairs temperature, indicated by INSIDE2.



To display the upstairs temperature, touch the INSIDE temperature as indicated. The thermostat will now display the upstairs temperature, indicated by INSIDE2.

After about 30 seconds, the thermostat will return to displaying the downstairs temperature.

Overriding Automatic Airflow

In AUTOMATIC AIRFLOW MODE, the user can override the airflow to the upstairs and downstairs by pressing **AIRFLOW %** in the area shown and then use the **UP/DOWN** keys to adjust the airflow. After 3 hours, the thermostat returns to automatic operation. UPSTAIRS, AIRFLOW% and DOWNSTAIRS blink when in airflow override.



Touch AIRFLOW% as shown.

Touch the **UP** key to increase the upstairs airflow (the downstairs airflow will automatically decrease). Touch the **DOWN** key to increase downstairs airflow (the upstairs airflow will automatically decrease).

This area will blink when in airflow override. The override range is defined by the installer during set up.

Terminating Airflow Override

AIRFLOW OVERRIDE can terminated by pressing **AIRFLOW** % in the area shown and then pressing the **Mode** key. The thermostat returns to automatic airflow control. The AIRFLOW % returns to the airflow prior to the override.



Touch AIRFLOW% as shown.

Touch the **MODE** key to terminate airflow override.

The thermostat returns to automatic airflow control. The AIRFLOW % returns to the airflow prior to the override.

User Options

- Set Schedule
- Selecting Manual or Auto Airflow
- Turning Nighttime Airflow Option On or Off
- Setting Nighttime Airflow in Heating
- Setting Nighttime Airflow in Cooling
- Cleaning the Touchscreen

Factory Set Schedule

The thermostat comes pre-set with the following energy-saving schedule for weekdays (Monday-Friday) and weekends (Saturday-Sunday).Using these settings can reduce your heating/cooling expenses.

Monday through Friday	Time	Heat	Cool
Morn	6:00 AM	70	75
Day	8:00 AM	62	83
Even	6:00 PM	70	75
Nite	10:00 PM	62	78
Saturday and Sunday	Timo	Heat	Cool
Saturuay and Sunday	Time	пеа	C001
Morn	6:00 AM	70	75
Morn Day	6:00 AM 8:00 AM	70 62	75 83
Morn Day Even	6:00 AM 8:00 AM 6:00 PM	70 62 70	75 83 75

Change Factory Set Schedule

Touch the **MENU** key to display SCHEDULE. Here you will select either the weekday or weekend schedule to display or change. If no key is touched, the thermostat returns to normal operation after about 30 seconds.



SELECTING THE WEEKDAY OR WEEKEND SCHEDULE

Touch the UP key to select the weekday schedule (MoTuWeThFr) or touch the DOWN key to select the weekend schedule (SaSu) and then touch NEXT.



SETTING THE MORNING SCHEDULE START TIME.

Touch the **UP/DOWN** keys to change the Morning Schedule Start Time and then touch **NEXT**.



SETTING THE MORNING SCHEDULE HEATING TEMPERATURE.

Touch the **UP/DOWN** keys to change the Morning Schedule Heating Setpoint and then touch **NEXT**.



SETTING THE MORNING SCHEDULE COOLING TEMPERATURE.

Touch the **UP/DOWN** keys to change Morning Schedule Cooling Setpoint and then touch **NEXT**.

Continue setting the start times, heating setpoints, cooling setpoints for the Day, Evening and Night schedules.

Touch ENTER to save the schedules to the weekdays or the weekend.

Selecting Manual or Auto Airflow

This option is only displayed if your installer enabled Manual Airflow Control during installation. AUTOMATIC AIRFLOW is the default. In AUTOMATIC AIRFLOW CONTROL, the airflow is adjusted by the thermostat. In MANUAL AIRFLOW CONTROL, the user must adjust the airflow. The airflow range is defined by the installer during set up.



Touch the **MENU** key until the following thermostat screen is displayed.

Touch the **UP** key to select AUTO. Touch the **DOWN** key to select MANUAL.

Touch the **MENU** key to save and go to next option or touch the **ENTER** key to save the options and return to normal thermostat operation.

Turning Nighttime Airflow Option On or Off

When bedrooms are located upstairs, the NIGHTTIME AIRFLOW option can be used to save energy. The thermostat uses the upstairs temperature sensor for controlling heating and cooling calls, as if the thermostat has been moved upstairs. The airflow downstairs is reduced and the upstairs airflow is increased.



Touch the **MENU** key to display NIGHTTIME AIRFLOW option indicated by nAF On or Off.

Touch the **UP** key to turn the option ON. Touch the **DOWN** key to turn the option OFF.

Touch the **MENU** key to save and go to next option or touch the **ENTER** key to save the options and return to normal thermostat operation.

Setting the Nighttime Airflow in Heating

This option enables the user to set the maximum allowable upstairs airflow in heating DURING NIGHTTIME OPERATION, not to exceed the installer set maximum allowable upstairs airflow in heating.



Touch the **MENU** key to display NIGHTTIME, UPSTAIRS AIRFLOW IN HEATING indicated by nAF Heat.

Touch the **UP/DOWN** keys to adjust the airflow.

Touch the **MENU** key to save and go to next option or touch the **ENTER** key to save the options and return to normal thermostat operation.

Setting the Nighttime Airflow in Cooling

This option enables the user to set the maximum allowable upstairs airflow in cooling DURING NIGHTTIME OPERATION, not to exceed the installer set maximum allowable upstairs airflow in cooling.



Touch the **MENU** key to display NIGHTTIME, UPSTAIRS AIRFLOW IN COOLING indicated by nAF Cool.

Touch the **UP/DOWN** keys to adjust the airflow.

Touch the **MENU** key to save and go to next option or touch the **ENTER** key to save the options and return to normal thermostat operation.

Cleaning the Touch Screen

This option disables the touch screen for 30 seconds to enable the user to clean the touch screen by wiping down with a soft, damp cloth.

Touch the **MENU** key to display the CLEAN DISPLAY option indicated by CL. The timer will count down and return to normal thermostat operation after 30 seconds. The remaining time is displayed on the screen.



Touch the **MENU** key to display CLEAN DISPLAY option indicated by CL.

Press **ENTER** to start the 30 second count down. The touch screen is disabled during this time.

Or, press **NEXT** to return to normal thermostat operation.

Error Messages

If the C365 detects a communication error with the wireless Upstairs temperature sensor or sensors, a blinking message appears where the time is normally displayed. The display will alternately show Snr and the sensor number.





Check that the batteries are installed correctly or replace them if they are old.

How to test the wireless sensor communication can be found in the Installers Manual.

The thermostat will display nP when power is lost. The batteries will maintain the time and once power is restored, the thermostat will return to normal operation.

Upstairs 120 Airflow % Auto 80 Downstairs Day Tu Tu III:08 AM	Schedule	
MENU MODE		FAN

Install Two AA Batteries

The batteries power the clock when 24VAC power is lost. Slide the battery cover downward and install the two AA batteries as shown.



Homeowner resources are available online at www.Comfort365USA.com, including a consumer video describing the features and outlining the operation of the Comfort365.



Warranty

This thermostat is warranted to be free of defects due to workmanship or materials under normal use and service for a period of 5 years from date of installation and not longer than 6 years from manufacturing date code.



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